



The terms and policies are written in the English language. If they are translated into another language, please note that the English language version will prevail should there be any conflict between that version and the translation. Should there be any conflict between the documents that form the terms and conditions, this shall be resolved in accordance with the order of priority listed above, i.e. these Veterans' Lottery terms and conditions shall prevail over all the other documents. If you have any questions or concerns, we encourage you to seek independent legal advice.

If you have any complaints relating to our site or the services, please contact us using the procedure set out in condition 15.

1.



2.3 Once you have completed registration, we shall:

2.3.1 Perform random checks to verify some player's details. At our absolute discretion this may include requesting satisfactory: (i) proof of identity (such as copies of passport/identity card and/or bank account used); and (ii) proof of address (such as recent utility bill or bank statement);

2.3.2 notify you of acceptance or rejection and, where successful, we shall:

2.3.2.1 send an email to the registered email address for account activation;

2.3.2.2 provide you with a physical Veterans' Lottery "card" including a lottery number and rollover number. Please note that your possession of the Veterans' Lottery "card" does not mean you are included within any Veterans' Lottery draw, as you may have failed to pay for your inclusion or this agreement may have been suspended or terminated as set out in condition 13.

2.4 You must keep your account information up-to-date. Changes to your information can be done by emailing us. We reserve the right to disclose certain of your details to third parties, including appropriate law enforcement agencies if we find or suspect illegal activity within your account. You hereby consent to this provision and the terms of our privacy policy.

2. we may at any time validate your identity, age, the registration data provided by you and verify your use of the services. You hereby authorise us and our agents to make any inquiries of you and for us to use and disclose to any third party we consider necessary to validate the information you provide to us or should provide to us, including ordering a credit report and/or otherwise verifying the information against third party databases. You also agree to provide such information or documentation as we may request in our reasonable opinion.

2. You cannot transfer your account to another person.

2. If you cease to participate in any Veterans' Lottery for any consecutive period of 12 months, your account shall be deemed to be dormant and we may close it.

3. Availability of our site and the services

3.1 We will provide our site and the services (and any other content of our site) with reasonable skill and care and substantially as described in the terms and policies. We do not make any other promises about the services.

3.2 We cannot guarantee that our site or the services (or any other content on our site) will be:

3.2.1 always available or uninterrupted. Access to our site is permitted only on a temporary basis;

3.2.2 error free or will operate without loss or interruption. You acknowledge that use of our site and the services requires transmission of data over the internet which is susceptible to interruption and even interception;

3.2.3



3.4 We may suspend, withdraw, discontinue, update or change all or any part of our site or the services without notice.



.2 The lottery charge will be considered to be received upon actual receipt of funds by us. In order to participate in a particular Veterans' Lottery draw, we must receive your payment in "clear" funds at least 24 hours before the relevant draw takes place. If you are paying by:

.2.1 direct debit, please note that it takes 10 days for a direct debit to be set up from the date the request is presented to your bank, and so a direct debit would need to be presented to your bank at least 11 days before the Veterans' Lottery draw; and

.2.2 cheque, please note that it takes 6 days for a cheque to clear, and so a cheque would need to be provided to us at least 7 days before the Veterans' Lottery draw.

.3 Where you pay for 12 months of Veterans' Lottery draws in one payment:

.3.1 this shall constitute an advance payment for 12 months Veterans' Lottery draws, starting with the first relevant Veterans' Lottery draw after your payment has cleared (see condition 5.2 which explains when a payment will be "cleared"); and

.3.2 you are contracting with us to participate in 12 monthly Veterans' Lottery draws and you cannot cancel after one or more draws have taken place by requesting a refund for Veterans' Lottery draws which are paid for but have not yet taken place.

.4 You confirm that: (i) you are the true and lawful owner of the funds you use to pay the lottery charges; (ii) such funds are not derived in any manner from illegal activities; and (iii) you will not attempt to recover any such funds and



.3 We reserve the right to:

.3.1 declare null and void any Veterans' Lottery draw that was subject of such error (and refund you the applicable lottery charge for that Veterans' Lottery draw);

.3.2 require you to refund any prize paid to you as a result of an error or which results from a Veterans' Lottery draw that was subject to an error within six months of the draw taking place.

8. Intellectual property

.1 You acknowledge and agree that all patents, copyrights, trademarks and other intellectual property rights



12. Events outside our control

12.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations





16. Insolvency

1 .1 The Veterans' Foundation has implemented measures to ensure that Veterans' Lottery player funds are held in a

